

Lower Keys Medical Center

Drew Bigby, CEO

October 27, 2026

LOWER KEYS MEDICAL CENTER
KEY WEST - FLORIDA

Meet Our Newest Providers



Amanda DeBoer, APRN, PMHNP-BC
Behavioral Health



Joshua Fiore, PA-C
Orthopedics



Amy Smart, PA-C
Primary Care



Michelle Fede, APRN, FNP-BC, NP-C
Primary Care



Andrew Murray, D.O.,
Interventional Cardiology



Todd Prochnow, D.O.
Orthopedics

Quality Updates

CMS 4-Star Rating (2026)

★★★★☆ “Above Average”

Measures outcomes in 5 key areas:

- Mortality
- Readmission
- Safety of Care
- Timely and Effective Care
- Patient Experience

American Heart Association

Get with the Guidelines

- 🏆 **Stroke Gold Plus**
- 🥈 **Rural Stroke Silver**
- ⏱️ **Timely Treatment**

4+ YEARS

Without a Serious Safety Event

Maintaining consistent commitment to safety standards and clinical quality.

Emergency Department Transfers

Performance metrics for July 1, 2025 – June 30, 2026

25%

Transfer Reduction

Achieved over the past three years at LKMC

95.8%

Managed On-Site

All ED visits fully treated and managed locally

4.2%

Transferred Out

915 patients total (-68 vs. prior 12-month period)

Higher Acuity Transfer Drivers

Mainland transfers are restricted to specialized services not available or sustainable in the Lower Keys:

- **Trauma Care**
- **Neuroscience Services**
- **Cardiac Care**
- **Pediatric Care**
- **Behavioral Health** – Including substance abuse

65% of inpatient market share – more than 4x that of the next closest provider.

Phase 2 Renovations

- New furniture for first floor patient registration waiting room
- New sleeper sofas and sleeper recliners for L&D and postpartum units
- 1st floor staff and public restrooms renovations
- New flooring, paint, restrooms and furniture in Radiology
- New paint in ED waiting room
- New flooring, paint and restrooms in Main ED
- PACU nurses station renovation
- New x-ray and CT scan equipment
- New ultrasound in the Women's Imaging Center



New ultrasound equipment provides enhanced imaging and streamlines women's care in the comfort and privacy of the Women's Imaging Center.

Community Involvement (Aug.-Nov. 2026)

- Monroe County Health and Wellness Fair
- Key West Police Department National Night Out
- Monroe County Schools New Teacher Orientation
- United Way Food Drive
- Key West Police Department Love Fund
- NAS Fleet & Family Services Career Fair
- Key West Chamber of Commerce Business Showcase
- Zonta Club Run/Walk
- Navy Ball
- College of the Florida Keys Community Day

$100,000 College of the Florida Keys Linking Industry to Nursing Education (LINE) grant matching funds

$300,000 since 2025

$600,000 in total value

Thank You